Alex Audio Video shipping form

Alex Audio Video and Computer Service
4211 Rhode Island Ave N. New Hope, MN 55428
763-533-5377

Please fill out and include this form inside of the box. Make sure to include a copy of proof of purchase if your unit is covered under manufacturer warranty. *If the unit is not under warranty we require a $60.00 to $70.00 diagnostic fee depending on the type of product. This fee will apply towards any repairs however nonrefundable.* We accept Visa, Master and Discover, checks and money orders. If using a credit card upon receipt of the product we will call you to get the proper information for payment. Checks and money orders must be made out to Alex Audio & Video. Note: *We do not accept American Express.*

Shipping instructions: Receivers/Amps/Tuners/Blue-ray/CD/DVD/VCR/Portable stereo, etc. Stereo are fragile and often HEAVY! You are responsible for protecting your product so be sure and take the extra step and use bubble wrap and a box that is large enough to leave 2-3" of packing on all sides. *Double Boxing and fitting foam is HIGHLY recommended and as well as the insurance for the item!* The original box is ideal but still could use extra insulation. Unit may be returned in different packing than what was sent with if not proper packaging.

Name: _____ Email _____

Home Phone: _____ Cell Phone:_____

Return Address: _____

_____

Model number:_____ Serial number:_____

Condition of product:_____

Description of Problem:_____
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