Alex Audio Video shipping form

Alex Audio Video and Computer Service
4211 Rhode Island Ave N. New Hope, MN 55428
763-533-5377

Please fill out and include this form inside of the box. Make sure to include a copy of proof of purchase if your unit is covered under manufacturer warranty. If the unit is not under warranty we require a $90.00 to $120.00 diagnostic fee depending on the type of product. This fee will apply towards any repairs however nonrefundable. We accept Visa, Master and Discover, checks and money orders. If using a credit card upon receipt of the product we will call you to get the proper information for payment. Checks and money orders must be made out to Alex Audio & Video. Note: We do not accept American Express.

Shipping instructions: Receivers/Amps/Tuners/Blue-ray/CD/DVD/VCR/Portable stereo, etc. Stereo are fragile and often HEAVY! You are responsible for protecting your product so be sure and take the extra step and use bubble wrap and a box that is large enough to leave 2-3" of packing on all sides. Double Boxing and fitting foam is HIGHLY recommended and as well as the insurance for the item! The original box is ideal but still could use extra insulation. Unit may be returned in different packing than what was sent with if not proper packaging.

Name: _____ Email _____

Home Phone:_____ Cell Phone:_____

Return Address: _____

_____

Model number:_____ Serial number:_____

Condition of product:_____

Description of Problem:_____